









INSTRUCTIONS TO DOWNLOAD TENDERCARD ON OMNI 37xx/Vx TERMINALS

Step	Terminal Display	Action
1	Idle prompt	Press F2 and the F4 buttons at the same time (these are to the right of the display screen)
2	SYSTEM MODE ENTRY PASSWORD	Type 1 ALPHA ALPHA 66831 and Press  (Enter). (ALPHA key is the grey/black key on the top row in the middle.) If this password does not work, merchant must contact credit card processor for System
3	SYS MODE MENU 1	Is Download on this Menu? If so, Press F3 for Download and proceed to Step 5 . If not, Press  (Enter)
4	SYS MODE MENU 2	Press F2 for Download
5	SYS MODE FILE FILE GROUP _1	Press 5 ,  *For 3730LE terminals – keep it on Group 1
6	SYS MODE FILE GROUP 5 PASSWORD -----	Type 1 ALPHA ALPHA 66831 and Press  (Enter). (ALPHA key is the grey/black key on the top row in the middle.) <i>Note: If this password does not work, try hitting Enter (for no password) – if still doesn't work, contact credit card processor for password for Group 5.</i>
7	SYS MODE DOWNLOAD G 5	Press F3 for Full
8	SYS MODE DOWNLOAD G 5	Press F2 for Modem.
9	*ZP HOST PHONE NUMBER -----	Enter 18004307995 , Press  (Don't forget to ask if they need a PBX code - if so, just enter it before the ph#.)
10	*ZT TERMINAL ID -----	Type the Download Terminal ID provided by TenderCard (usually merchant's TenderCard ID.) Press 
11	*ZA APPLICATION -----	Enter TCARD - 8 ALPHA 2 ALPHA ALPHA ALPHA 2 ALPHA 7 ALPHA ALPHA 3 ALPHA (ALPHA key changes numbers to letters), Press 
12	SYS MODE DOWNLOAD G 5 *ZA=TCARD *ZP=18004307995 *ZT=XXXXXXX (Terminal ID entered above) *ZR=6	Review parameters – if correct, Press F4 for START . If not, press F3 for EDIT and correct the parameters; press Enter to cycle through parameters. (Some terminals may not have this step and will go straight to dialing).
13	SYS MODE DOWNLOAD G 5 ----- DOWNLOADING NOW	As the download is progressing, dashes will turn into asterisks (one asterisk for each 10% completed) **----- . When all ten asterisks display, the download is complete.
14	SYS MODE DOWNLOAD G 5 DOWNLOAD DONE DOWNLOADING NOW	Press  . Terminal will restart, unzip files, start VMAC, and then the main menu will display the credit card application, TENDERCARD, and any other applications in the terminal.