

## INSTRUCTIONS for TENDERCARD CORE DOWNLOAD on OMERO X LITE

Step	Terminal Display	Action
1	Idle prompt	Press <b>F4</b> for MAM menu
2	Date Prnt Util exit	Press <b>F3</b> for <b>Util</b>
3	Enter Password > <	Enter MAM <b>Admin</b> Password, Press <b>Enter</b>
4	F1: Clear RAM/Flash F2: Terminal Param F3: Load Parameter F4: - next	Press <b>F2</b> for Terminal Param
5	F1: Terminal ID F2: DWIN Phone Number F3: Application Name F4: - next	Press <b>F1</b> for Terminal ID
6	Terminal ID >xxxxxxx<	Enter <b>99999456</b> , Press <b>Enter</b> . Display flashes TERM PARAM UPDATED.
7	F1: Terminal ID F2: DWIN Phone Number F3: Application Name F4: - next	Press <b>F2</b> for DWIN Phone Number
8	DWIN Phone Number >xxxxxxxx<	Enter <b>18005568526</b> , Press <b>Enter</b> . Display flashes TERM PARAM UPDATED.
9	F1: Terminal ID F2: DWIN Phone Number F3: Application Name F4: - next	Press <b>F3</b> for Application Name
10	Application Name > <	Enter <b>TNDRCARD</b> , Press Enter. Display flashes TERM PARAM UPDATED. To enter letters: Keep pressing the key corresponding to the letter until the letter appears, then press the F4 key (which accepts the character and advances the cursor). For example, to enter an N, press the <b>6</b> key 3 times, and then press the <b>F4</b> key. To back up one character press the Yellow Clear key.
11	F1: Terminal ID F2: DWIN Phone Number F3: Application Name F4: - next	Press <b>F4</b> for Next
12	F1: Serial Number F2: Backlight F3: Flags (0/1) F4: - next	Press <b>F1</b> for Serial Number
13	Serial Number >xxxxxxx<	Enter <b>99999456</b> , press <b>Enter</b> . Display flashes TERM PARAM UPDATED.
14	F1: Serial Number F2: Backlight F3: Flags (0/1) F4: - next	Press yellow <b>CLEAR</b> key once
15	F1: Clear RAM/Flash F2: Terminal Param F3: Load Parameter F4: - next	Press <b>F4</b> for Next
16	F1: Load Application F2: Config Report F3: File Report F4: - next	Press <b>F1</b> for Load Application
17	SYSTEM PASSWORD > <	Enter the daily <b>password</b> provided by Tech Support, press <b>Enter</b>
18	Load Application TNDRCARD Continue?	Press <b>Enter</b>
19	Load Application DWIN Phone Number >18005568526<	Press <b>Enter</b>
20	Load Application DIALING	The terminal will dial, connect and download the application.
21	Downloading App Please Wait.....	There is no progress bar since an OPSYS function is utilized. Download takes approximately 10 – 20 minutes. After the download completes the terminal will reboot, and TENDERCARD will appear on the main menu idle prompt. <b>A Parameter download must be done next.</b>

## INSTRUCTIONS for TENDERCARD PARAMETER DOWNLOAD on OMERO X LITE

Step	Terminal Display	Action
1	Idle prompt	Press the proper F key to start TenderCard (usually F2 or F3)
2	TenderCard ----- Gift Loy Admin FF	Press <b>F3</b> for Admin
3	PASSWORD >                   <	Enter <b>111111</b> , press <b>Enter</b>
4	F1: CLERK F2: TERM PARAM UPDATE F3: SET DATE & TIME F4: - NEXT	Press <b>F2</b> for Term Param Update
5	F1: APPLICATION NAME F2: SERIAL NUMBER F3: TERMINAL ID F4: - NEXT	Press F1 for Application Name
6	APPLICATION NAME >                   <	Enter <b>TNDRCARD</b> , press <b>Enter</b> . Display flashes TERM PARAM UPDATED. To enter letters: Keep pressing the key corresponding to the letter until the letter appears, then press the F4 key (which accepts the character and advances the cursor). For example, to enter an N, press the 6 key 3 times, and then press the <b>F4</b> key. To back up one character press the Yellow Clear key.
7	F1: APPLICATION NAME F2: SERIAL NUMBER F3: TERMINAL ID F4: - NEXT	Press <b>F2</b> for Serial Number
8	SERIAL NUMBER >12345678<	Enter <b>Download Terminal ID</b> provided for merchant by TenderCard, then press <b>Enter</b> . Display flashes TERM PARAM UPDATED.
9	F1: APPLICATION NAME F2: SERIAL NUMBER F3: TERMINAL ID F4: - NEXT	Press <b>F4</b> (for Next) <b>4 times</b>
10	F1: FLAGS (0/1) F2: BACKLIGHT F3: PARAM PHONE NUM F4: - NEXT	Press <b>F3</b> for Param Phone Number
11	PARAM PHONE NUM >18004307995<	Make sure phone # is <b>18004307995</b> . If it is, press <b>Enter</b> . If not, enter 18004307995, then press <b>Enter</b> . Display flashes TERM PARAM UPDATED.
12	F1: FLAGS (0/1) F2: BACKLIGHT F3: PARAM PHONE NUM F4: - NEXT	Press yellow CLEAR key once.
13	F1: CLERK F2: TERM PARAM UPDATE F3: SET DATE & TIME F4: - NEXT	Press <b>F4</b> (for Next) <b>twice</b> .
14	F1: DELETE BATCH F2: LOAD PARAMETERS F3: SHOW SERIAL NUMBER F4: - NEXT	Press <b>F2</b> for Load Parameters
15	SYSTEM PASSWORD >                   <	Enter the daily <b>password</b> provided by Tech Support, press <b>Enter</b>
16	LOAD PARAMETERS SNR: XXXXXXXX Select Communication Phone Direct	Press <b>F1</b> for Phone
17	LOAD PARAMETERS COMMUNICATING Tel: 18004307995 DIALING	The terminal will dial, connect and download the parameters
18	LOAD PARAMETERS ***----- Receiving	Progress Bar displays. Download takes about 15-30 seconds.
19	LOAD PARAMETERS DOWNLOAD DONE	Receipt Prints when complete and terminal displays Admin menu. Press red <b>CANCEL</b> key to get to main TenderCard menu. Will also default back to TenderCard menu after about 30 seconds.

If further help is needed, call the TenderCard™ Helpdesk @ 800-383-8280, ext. 2

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