

DOWNLOAD INSTRUCTIONS TO LOAD TENDERCARD ON A HYPERCOM ICE SERIES TERMINAL

This download will replace program currently in Terminal!

A. Batch Out Terminal

B. Enter Download Parameters:

1. Touch **Press Here for Menu** on the terminal display.
2. Touch **Setup**.
3. Touch **Terminal**.
4. Type the password, then touch **Enter** on the terminal display, or press **ENTER** on the terminal keyboard.
***NOTE:** The default password is **0000**.
5. Touch **All**.
 - Type the **Terminal ID** (*provided by Tech*), then touch **Enter** on the terminal display, or press **Enter** on the terminal keyboard.
 - Type the **Init** phone number – **18663644967** - then touch or press **Enter**.
 - Type the **NMS** phone number - **18663644967** - then touch or press **Enter**.
 - Touch **0** for tone or **1** for pulse.
 - Type the **PABX** access code if applicable.
6. Touch **Enter** on the terminal display, or press **Enter** on the terminal keyboard.
7. To exit Terminal Setup, touch **Exit** on the terminal display. To review previous screens, touch **Back** on the terminal display.
8. The terminal displays the Idle prompt (“Swipe Customer Card...”).

C. Program Download:

1. Touch **Press Here for Menu** on the terminal display.
2. Touch **Terminal**.
3. Touch **Prog Load**.
4. Type the password then touch **Enter** on the terminal display, or press **ENTER** on the keyboard.
***NOTE:** The default password is **0000**.
5. Touch **Yes** to continue with the program load request, or touch **No** to cancel.
***NOTE:** The program load can take up to 30 minutes.
6. The terminal dials the host.
Terminal Display:
[PROGRAM LOAD] – Loading Mem XX XXXX
Transaction complete
7. Terminal will restart and display Idle prompt (“Swipe Customer Card...”).

D. Parameter Download (Initialize):

1. Touch **Press Here for Menu** on the terminal display.
2. Touch **Terminal**.
3. Touch **Initialize**.
4. To continue with the initialization request, touch **Yes**.
5. The terminal dials and connects to the host.
6. Terminal Display:
Transaction complete
Conditioning tables; Please Wait
Transaction complete
7. Press **Clear** to return to Idle prompt (“Swipe Customer Card...”).